

# NOTICE INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION & ACCESSIBILITY REQUIREMENTS



Marshall Medical Centers complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Marshall Medical Centers does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## MARSHALL MEDICAL CENTERS

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- *Qualified sign language interpreters*
- *Written information in other formats (large print, audio, accessible electronic formats, other formats)*
- *Provides free language services to people whose primary language is not English, such as:*
  - *Qualified interpreters*
  - *Information written in other languages*

If you need these services, please call Hollie Powell, Civil Rights Coordinator.

If you believe that Marshall Medical Centers has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Marshall Medical Centers, 8000 Highway 69, 256-571-8616 (phone), 256-571-8046 (fax), hollie.powell@mmcenters.com (email). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Hollie Powell, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## LIMITED ENGLISH PROFICIENCY OF LANGUAGE ASSISTANCE SERVICES

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 256-571-8000.

Spanish: ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame a 256-571-8000.

Chinese: 注意：如果你會說中國話，語言援助服務，免費的是可供您使用。調用 256-571-8000

Vietnamese: Chú ý: Nếu bạn nói tiếng Việt, Dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Gọi 256-571-8000.

Arabic: استدعاء لك تتوفر مجاناً، المساعدة خدمات، العربية اللغة تتحدث كنت إذا: تنبيه 256-571-8000.

German: ACHTUNG: Wenn Sie Deutsch sprechen, sind Assistance-Leistungen, unentgeltlich zur Verfügung. Rufen Sie 256-571-8000.

French: ATTENTION : Si vous parlez Français langue, services d'aide, gratuites, sont à votre disposition. Composez le 256-571-8000.

Gujarati: ધ્યાન: તમે ગુજરાતી ભાષા સહાય સેવાઓ લેવા મૂલ્યે, વાત, તો તમે કરવા માટે ઉપલબ્ધ છે. 256-571-8000 કોલ કરો.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 256-571-8000.

Hindi: ध्यान दें: यदि आप हिंदी भाषा बोलते, सहायता सेवाओं, नि: शुल्क, आप के लिए उपलब्ध हैं। 256-571-8000 कहते हैं।

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 256-571-8000.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, помощи услуги бесплатно, доступны для вас. Вызовите 256-571-8000.